A FEW MONTHS AGO MY MOM CALLED TO SORENSON AND WAITED AND WAITED MORE THAN ONE HOUR OR LATER AND GAVE UP AND WENT TO EMERENCY ROOM CUZ SHE WAS VERY SICK. NEXT DAY I GOT A MESSAGE FROM MY DAUGHTER SENDING ME EMAIL AND TOLD ME THAT SOREMESON NEVER CALLED HER BACK SO I WAS SURPRISED AND UPSET I AM GLAD SHE IS ALRIGHT SO I FOUND SPRINT V.R.AND GAVE HER ON SPRINT V.R. PHONE NUMBERS. THEY DO REAL QUICKLY ANSWERING AND CALL ME REAL QUICKLY. I AM NOT PLEASURED WITH SORENSON V.R.S.MY MOM IS HAPPY WITH SPRINT DO VERY GOOD JOB AND QUICKLY SERIVCE THANK YOU MONTY